



Dedicated to entertaining East Lansing responsibly

**RESTAURANT  
21<sup>st</sup> BIRTHDAY  
BEST PRACTICES**

- 1) Card and establish ages for the entire group.
- 2) Determine the celebrant.
- 3) Determine the designated driver or responsible person(s). Offer free soft beverages to the designated driver.
- 4) Assign one server to the group.
- 5) All drinks for the party come from that server.
- 6) Beware of joiners. The party doesn't always come at the same time.
- 7) Don't allow the celebrants to order from other servers or the bartender.
- 8) Use the tools of water and free french fries, chips and salsa and similar items.
- 9) If you need to stop service to anyone at the table then the entire table is refused service.
- 10) Communicate with other servers and the bartender.
- 11) Establishment will not offer free or discounted birthday special drinks.
- 12) If party moves on, the manager on duty should use the "Phone Tree" to inform other establishments of the party.

Even though this policy is specific to the 21<sup>st</sup> birthday phenomenon, tenets of this policy are relevant to other celebration drinking events like Mardi Gras, St. Patty's Day, Football Saturdays, etc.